

Incident Summary (# 5580725) (Final)

SUPPORTING INFORMATION	Incident Date		March 3, 2016	
	Location		Whistler	
	Regulated industry sector		Passenger Ropeways – Above Surface	
	Impact	Injury	Qty Injuries	1
			Injury description	One person has possible whiplash/neck injury.
			Injury rating	Minor
	Damage		Damage description	N/A
			Damage rating	None
Incident rating		Minor		
DESCRIPTION	Incident overview		4 passengers were attempting to load onto a carrier when they became entangled with each other. This caused them to fall, the injured party was hit in the head by the carrier as the ropeway was coming to a stop.	
	Site, system and components		Recreational ski area, load area of a 4 person high speed detachable grip chairlift.	
CONCLUSIONS	Failure scenario(s)		<ul style="list-style-type: none"> - The passengers were not organized as they came towards the load point. Passenger # 1 who was located between 2 other passengers tried to move so the other 2 passengers could be next to each other on the carrier. Passenger # 1 fell to the ramp the other passenger's trip over them and also fell to the ramp, the injured passenger was hit by the carrier as it came to a stop. 	
	Facts and Evidence		<ul style="list-style-type: none"> - 4 passengers were trying to load onto a 4 passenger chair - the lift operator slowed the ropeway down when they saw the 4 passengers were having difficulty - the lift operator stopped the ropeway when they realized the 4 passengers were becoming entangled with each other - one passenger received an injury when hit by the carrier <p>The above items are supported by reports, statements and drawings submitted by the reporting company.</p>	
	Causes and Contributing Factors		The probable cause of the incident is that passengers were not ready to load onto the carrier. Contributing factors may include ability of passengers, experience of passengers, lift operator not recognizing the potential problem sooner and not stopping the ropeway earlier.	